

AUTO INSURANCE CLAIMS — AND MORE

Progressive is here 24/7 to help you with your claim. From auto insurance claims to boat insurance claims, resolve yours fairly and efficiently. Our Immediate Response Vehicles (IRVs) — those white SUVs with the Progressive logo on the side — are there when you need them to give you a head start on auto insurance or any other claim you have with us — and that's just the beginning. With our concierge level of claims service we can help you save time by managing the repair process for you.

Reporting a Claim

We make automobile insurance easy, and we make reporting a claim just as easy. If you have a car insurance policy with us, you can report auto insurance claims online 24/7. You don't have to have just a car insurance policy, either. You can report your motorcycle, boat or RV claim at any time, too. A claims representative will contact you — often within two hours — to answer any questions and schedule a vehicle inspection.

More Than Just a Car Insurance Policy

When choosing a car insurance policy, you can either dole out or save your hard-earned money. Which would you rather do? With so many auto insurance policy companies out there making all sorts of auto insurance claims, do you sort through them to find the best deal? By shopping with Progressive. We provide you only with the information you need to make the best decision, and we compare auto insurance companies so you can see the best for you. Delivering on auto insurance claims. Now that's Progressive.

Also Related:

Concierge Claims Customer Reactions

Watch and find out how real customers feel about the concierge claims service.

Why Use Network Shops

Choosing a body shop in Progressive's network of preapproved repair shops means you'll have the following benefits:

- Convenient drop-off
- Easy estimates
- Priority status
- Continual updates
- Faster repairs
- Quality repairs
- Limited lifetime guarantee

.earn more about our network shops. (772KB)

View our claims process

If you are a body shop that wants to join the Progressive network, click here.



It's about you. And it's about time.®

Find this article at:

<http://www.progressive.com/claims/claims-default.aspx>

Copyright 1995-2009. Progressive Casualty Insurance Company. All Rights Reserved
We're Here 24/7. Call 1-800-PROGRESSIVE.